Asset Health

How to Sync Your FITNESS DEVICE

Tracking your activity can be easy. This guide will take you through the authorization and device syncing process step by step.

By authorizing and syncing your device, Asset Health will automatically receive and upload your data to the challenge reporting page. Any data that is manually entered on a given day will overwrite nightly data pulled from your device.

Follow the instructions below to connect your favorite fitness app or device to your portal

Asset Health	Welcome, Male Kara Support
	Home Portal Activities - Event Calendar Health Measures Financial Quiz Resources Why Wall
Account Settings	DEVICE INFORMATION
Personal Information	
Notifications	No devices have been authorized with Asset Health. To begin the process, please click the button below.
Authorize Device	Note for Apple users: Please download the Asset Health Mobile app first and activate HealthKit within the app t
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The below steps do not apply for Apple HealthKit or Samsung Health. See page 2 for those instructions.

- 1. Once you are logged into your wellness portal, visit the **Settings** page and click on the **Authorize Device tab** from the left side menu.
- 2. Scroll through the list of approved devices until you find yours. Then, click **Connect** below your device.
- 3. You will now be taken to the device account login page. Here, you must log in using the username and password you created during the setup of your device. This device account username and password are not associated with Asset Health.
- 4. Please verify that you are logged in to the correct account (not the account of your spouse or another family member), then click **Allow*** to give Asset Health permission to pull activities from your device. You will be directed back to the Asset Health website, where you will see that your device is successfully authorized.

Please Note:

After your device is authorized, it may take **up to 30 minutes** to see your data.

*Attention Fitbit Users: To properly sync your device, please make sure activity and exercise, and profile are checked

before clicking **Allow**.

Follow the instructions below to set up your Asset Health Mobile app

The Asset Health Mobile app is required in order to connect to Apple HealthKit and Samsung Health.

- 1. Download the Asset Health Mobile app from the Apple App Store or Google Play.
- 2. Log in to your wellness portal on your desktop or mobile device.
- 3. Once you are logged in, click on **Mobile App** from the top-right menu of the homepage.
- 4. Under **First-Time Authorization**, click **Authorize App**. You'll be provided a token (which will also be emailed to you) to use for authorization within the Asset Health Mobile app.
- 5. Open the Asset Health Mobile app on your phone and enter your token and email address. Set your four-digit PIN to complete the authorization and click **Finish**.

Set Up Apple HealthKit

On the Settings page of the app, click **HealthKit Activation** to give **Asset Health** permission to pull activities from your device.

At this point, the app will start uploading steps, minutes, sleep and weight data to Asset Health challenges. Due to iOS restrictions, this will only occur when you open the Asset Health Mobile app and enter your pin. At that point, your activity will be synced and updated in your account. We recommend opening your Asset Health Mobile app daily for continuous syncing.

Set Up Samsung Health

Syncing steps from your Samsung device to Asset Health is easy. Open the Asset Health Mobile app, go to the main menu and tap Settings. Flip on the Samsung Health switch, accept all permissions and your steps will automatically be uploaded and applied to goals and challenges. Your data will continuously sync even if the Asset Health Mobile app is closed.

Please Note:

After your device is authorized, it may take up to 30 minutes to see your data.

Questions?

Contact Asset Health at support@assethealth.com

